

Please print this label and send your return back to us using a tracked delivery.

We recommend Royal Mail Special Next Day as this has the correct insurance.

Please send us your tracking information to hello@agaujewellery.com with your order number as your subject line.

Refunds will be processed within 3 working days of receiving the returned goods, and it may take an additional 7-10 working days for the refund to appear in your account, depending on your payment method.

Please note, we do not accept liability for returned goods if lost during transit. Customers are responsible for the cost of returning items unless the product is faulty or not as described.

For international returns, please contact our customer service team to arrange the return and confirm any applicable costs. Customers are responsible for return shipping costs, including any customs duties or taxes.

Dan Calderbank-Garbett

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